

Regulations of the "Trusted Partner" action

§ 1 General provisions

1. The following regulations (hereinafter referred to as "Regulations") define the principles of the "Trusted Partner" action directed at distributors cooperating with EKO-OKNA S.A.
2. The organiser of the action is Eko-Okna S.A. based in Kornice at Spacerowa 4, 47-480 Pietrowice Wielkie, entered into the register of entrepreneurs of the National Court Register under the number 0000586067, maintained by the District Court in Gliwice, 10th Commercial Division of the National Court Register, NIP: 6391813241, REGON: 277925708 (hereinafter referred to as "Organiser").
3. A participant of the action (hereinafter referred to as "Participant") may be any natural person of age or legal person who fulfils the conditions of participation in the action laid down in § 1.2 and is at the same time a distributor cooperating with the Organiser.
4. The action is directed solely at Participants, i.e. the users of the eko4u.com system.
5. The action lasts for an indefinite period of time.
6. The content of the Regulations will be available throughout

§ 2 Conditions of participation in the action

1. The action consists in pinpointing distributors on the Organiser's portal who intensively use eko4u.
2. The condition of participation in the action is a minimum turnover of 10 thousand € (export) or 40 thousand Zł (Poland, Czech Republic, Slovakia).
3. The distributor who in a given month achieves the turnover mentioned in § 2.2 and is closest to the user of the window4u distributor search engine will appear to the customer as a trusted partner.
4. If there is no distributor in a given region that fulfils the aforementioned conditions of the action, the closest Participant who at the same time fulfils the turnover condition will appear in the window4u search engine.
5. In the case when in the region there is more than one Participant meeting the conditions in accordance with § 2.3, the system will show the Participant with the highest turnover in eko4u to the user of the www.window4u.eu website.
6. The Participant will receive information about obtaining the status of "Trusted Partner" on the e-mail address entered into the eko4u system.

7. The Participant will be informed no later than the end of the first week of the current month that they have become a partner for the previous month.

8. The action is cyclical, meaning that it is renewed every month and is set for an indefinite period of time. The action pertains to the sales results for the finished fiscal month. The action can be cancelled by the Organiser at any time without justification, which does not give rise to any claims on the Participant's side.

9. If a distributor does not wish to appear in the search engine as a trusted partner, they are kindly asked to write a message to info@eko4u.com

§ 3 Complaints

1. Complaints pertaining to the organisation of the action can be submitted in writing to the e-mail address info@eko4u.com

2. Complaints should be submitted directly to the Organiser of the action. The complaint should include a description of the reason giving rise to the complaint.

3. Complaints will be considered by the Organiser within 14 days of receipt of a properly submitted and complete complaint.

§ 4 Personal data/Protection of privacy

1. Participants' personal data shall be processed in accordance with the law, including the Act of 10 May 2018 Journal of Laws item 1000 on the protection of personal data, Regulation of the European Parliament and the EU Council 2016/679 hereinafter referred to as GDPR. Users' personal data are processed in order for the Organiser to provide these Participants with services indicated in these Regulations.

2. The Organiser uses available technical and organisational measures to ensure the protection of the processed data, including safety measures of programming nature (among others, data encryption systems). The Organiser secures the data from being shared with unauthorised persons, as well as other cases of their disclosure or loss and unauthorised modification, as well as from being processed in violation of applicable law.

3. The Organiser shall ensure that the Participants realise their rights under the Act of Personal Data Protection, including the right to access and rectify their personal data under the principles described in the Act. As part of the right to control the processing of their own personal data, the Participants have particularly the right, in the cases set out in the Act of Personal Data Protection, to make a written, reasoned request to cease the processing of their data due to their unique situation. The Participants also have the right to rectification, erasure, restriction and transfer of their personal data.

4. Making a request for erasure of data, objection or other rights ensured by the GDPR does not affect the lawfulness of the processing of personal data carried out before the request was made.

5. To make a request defined in the GDPR, please contact the Organiser at the following e-mail address: iod@ekookna.pl

6. The Participant's provision of personal data is necessary due to the Organiser's authorised dealer verification process. The processing of the Participant's personal data is necessary to fulfil the conditions of the action and to obtain the title of Trusted Partner.

§ 5 Final provisions

1. The Organiser reserves the right to introduce changes to the Regulations.

2. Changes of the Regulations shall come into force on the date specified by the Organiser but not less than 7 days from the date of the announcement of changes and from the date of sending an appropriate notification of changes to the Participants.

3. In the absence of acceptance of the new Regulations, the Participant is entitled to terminate the Agreement, and further use of the platform is impossible.

4. In all matters not covered in the Regulations, the provisions of the Civil Code, the Act of Personal Data Protection and other acts of the Polish law shall apply.

5. Any disagreements between the parties of the Agreement shall be settled by court with jurisdiction over the Organiser's headquarters.

6. The Regulations shall come into force on July 1st 2021.